

Terms and Conditions

Dakhni Degh's Service Use

1. User of the website of Dakhni Degh ("User") is hereby allowed to use the services offered by Dakhni Degh ("Service") subject to acceptance of the terms and conditions and the Privacy Policy ("Terms") as contained herein. Dakhni Degh retains the right to change the Terms from time to time and such modified Terms shall be immediately applicable. Every time you use the Service, shall constitute your acceptance of changes made to Terms. For detailed terms, please refer our website www.dakhnidegh.in.

Ordering

1. You agree to take reasonable care when providing Dakhni Degh with your details and warrant that these details are accurate and complete at the time of ordering food. You also warrant that the credit or debit card details that you provide are of your own credit or debit card.
2. Dakhni Degh ensures quality standards and is responsible and liable for all and any issues and cases pertaining to the quality of the food or order to the User directly.
3. User understands that some type of food may be suitable for Users within certain age ranges only. It is your sole responsibility to check whether the food you are ordering is suitable for the intended recipient.

Prices and Payment

1. All prices listed on the Dakhni Degh website for food is correct at the time of publication and is as received from the concerned kitchen. While Dakhni Degh takes great care to keep them up to date, the final price charged to you may change at the time of delivery ,based on the latest menu and prices. Dakhni Degh reserves the right to alter the menu of Food available for sale and to delete and remove from listing the menu of Food and Food Delivery options, if any.
2. User agrees that in case of change in price, Dakhni Degh or its employees will not be liable to User or anyone claiming under or in trust for the User in any manner.
3. The total price for Food and Food Delivery including all other charges, taxes, costs, if any, will be displayed on the website when you place your order. Full payment must be made for all the particulars mentioned in the order.
4. If you choose online payment, you shall ensure that online payment mode is secured, your debit/credit card details will be encrypted by the Petpooja payment gateway to prevent the possibility of someone being able to read them as they are sent over the internet. Your credit card company may also conduct necessary

security checks to confirm about your identification before making any such payment.

Delivery

1. Delivery period quoted at the time of ordering are approximate only and may vary. Food will be delivered to the address as intimated by you while ordering.
2. Dakhni Degh will make every effort to deliver within the time stated; however, Dakhni Degh will not be liable for any loss caused to you by late delivery. If the Food is not delivered within the estimated delivery time quoted, User may contact Dakhni Degh by email and Dakhni Degh will try to ensure that you receive your order as quickly as reasonably possible.
3. In case of a late delivery, the delivery charge will neither be voided nor refunded by Dakhni Degh.
4. If you fail to accept delivery of Food at the time they are ready for delivery or Dakhni Degh is unable to deliver at the nominated time due to your failure to provide appropriate instructions or authorizations, then the Food shall be deemed to have been delivered to you and all risk and responsibility in relation to such Food shall pass to you. Any storage, insurance and other costs which Dakhni Degh incur as a result of the inability to deliver shall be your responsibility and you shall indemnify Dakhni Degh in full for such cost.
5. You must ensure that at the time of delivery of Food adequate arrangements, including access where necessary, are in place for the safe delivery of the Food. Dakhni Degh cannot be held liable for any damage, cost or expense incurred to such Food as a result of a failure on the part of the User to comply with this clause.

Refund Policy

1. A refund request, if approved usually takes 7-10 business days to reflect in customer's account depending on the bank/wallet used for payment.

Personal Information and Privacy

1. User understands and acknowledges that by choosing Dakhni Degh you have allowed Dakhni Degh to use your personal information.
2. User understands, acknowledges and agrees that although Dakhni Degh provides appropriate firewalls and protections, the Service is not hack proof. Data pilferage due to unauthorized hacking, virus attacks, technical issues is possible.
3. In case Dakhni Degh is required to disclose your personal information in order to assist the Government Authority or in adherence to the Court Order or to protect the interest of the Service and/or any particular user(s), Dakhni Degh will disclose it

without obtaining prior permission from you. You authorize us to disclose your personal information.

4. Your use of this site means that we have your consent to send periodic communication regarding offers, alerts and updates. This communication can be through SMS, emails or any other communication tool.

Contact

1. For any questions or comments (including all inquiries unrelated to copyright infringement) regarding this Platform, please contact us on the details below:
2. Email: Orders@dakhnidegh.in

Ownership of Intellectual Property

1. All intellectual property rights of Dakhni Degh, including but not limited to copyright, logos, names, trademarks, service marks, design, text, sound recordings, images, links, concepts and themes are exclusively owned by Dakhni Degh.